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Installation

1. Insert the ***PC Gamer*** CD into the CD-ROM drive.
2. From the Main Menu, select **Win 95**. Then click on **Demos**.
3. Click on ***Star Trek the Game Show***, and then click on the **Install** button. The installation program will check the available space on your hard drive to make sure there is adequate room for the installation of the required files. If there is insufficient room on your hard drive, the installation program will alert you to the remaining amount of memory you need to free up in order to successfully install the program.
4. After installing all files, a special Program Group will be created. It will contain your ***Star Trek the Game Show*** program icons and any important READ ME files with late-breaking information.
5. When the installation is complete, restart Windows.
6. To play the game, click on **Start**, then **Programs**, and then ***Star Trek the Game Show***.

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Playing the *Star Trek the Game Show* Demo

This demo includes one complete set of questions from the **Alpha Quadrant** section of the game, which also features one **Red Alert** video question.

Included on the complete version of ***Star Trek the Game Show*** are four different sections; **Alpha, Beta, Gamma** and **Delta Quadrants**, with over 800 questions for the discerning Trek aficionado.

The Alpha Quadrant

Welcome to the Alpha Quadrant, the quintessential game show round, complete with a spinning wheel and a healthy dose of nostalgia and camp.

There are seven multiple-choice questions in this round, each based on the topic of Crew or Personnel and falling into one of the following seven categories:

- **Captain**
- **First Officer**
- **Engineering**
- **Medical**
- **Security/Navigation**
- **Helm/Sciences**
- **Miscellany**

Following each question, hit the buzzer key (spacebar) and you will be granted the opportunity to choose your answer. Select your answer from the multiple choice solutions lettered **A** through **E** by hitting the corresponding key (**A, B, C, D** or **E**). The point value of each question is assigned randomly, based on the difficulty of the question. If you answer incorrectly, there is no penalty. Simply move on to the next question.

NOTE: Watch for the **Red Alert** video question. The buzzer key is not used here; just hit the answer key (**A, B, C, or D**)

System Requirements

Windows 95

486/66 DX or Better

2X CD-ROM Drive

16 MB RAM

Super VGA 640x480, (16-bit High Color Required)

100% SoundBlaster-compatible Sound Card

Technical Support

Thank you for trying this **Sound Source Interactive** product. To get the most out of your game, take advantage of the following product support:

Online Support

If you have access to the Internet, Sound Source offers 24 hour, 7 days a week support through our web site address at <http://www.soundsourceinteractive.com>. Customer service information and answers to common technical problems are available on this system.

Technical Support

For technical support, please first consult the Troubleshooting guide located in this document. If you still need assistance, our technical support team is available to help you. Live technical support representatives are available Monday through Friday, 8:00 AM-6:00 PM., Pacific Standard Time at (818) 878-0505.

You can also FAX requests for technical support to (818) 871-1972. Please include your name, call-back number and the number where we should fax back the information you are requesting. In addition, please include a complete description of the problem, along with the name (brand) of your system.

You can also email our Technical Support and Customer Service Departments at: **ssi online@aol.com** or **soundsource@ssiimail.com**. Again, please include your name, call-back number and email address where we should send the information you are requesting. In addition, please include a complete description of the problem, along with the name (brand) of your system.

Order Line

The latest Sound Source products can be ordered over the phone using your credit card! The number is (800) 877-4778. The order line fax number is (818) 871-1972. Please note that the Sound Source Order Line is not equipped to handle your technical support requests or inquiries. In order to avoid unnecessary delays, please request the Order Line Department only if you are inquiring about the purchase of a Sound Source product.

Troubleshooting

Before calling technical support, make sure that your computer meets or exceeds the minimum system requirements for the game. The system requirements can be found in the game manual or on the game box. If you are not sure if your computer meets the minimum system requirements, please contact your computer manufacturer or your computer vendor for this information, as this is needed before trouble-shooting the game.

Most problems may be categorized into one of six groups:

- **Install**
- **Audio**
- **Video/Display**
- **Lock-ups**
- **Program Error Messages**
- **Performance Problems**

Please refer to the following section that best describes the difficulty.

Install

If the game stalls or aborts during the installation process, make sure that the CD is free from all smudges and scratches. If the disk is clean and you are still experiencing problems with the install, make sure that all background tasks and applications have been closed before trying again.

If you receive a message that states that the destination drive may be full, please check the available hard drive space and ensure that you are not attempting to install the program to your CD-ROM drive. If you are attempting to install to a drive that is full, it will be necessary to free up space by deleting any unnecessary programs or files that exist on the drive.

Audio

Difficulties with sound can be caused by a number of factors. First off, be sure that the speaker cables are firmly inserted into the sound output jack. If this has been checked and you are still not getting any sound from the game, be sure that the latest sound drivers are installed for your sound card. These sound drivers are designed by the manufacturer specifically for your sound card and may correct the difficulty you are having.

Video / Display

Problems with the video are often the result of an incompatible display driver. Flickering video, distorted colors or a black screen are all symptoms of an incompatible display driver. Often, changing or updating the display driver in use may correct the problem. Before changing the display driver, be sure to consult your video card manufacturer for any updates or new drivers that might be available. These display drivers are designed specifically for your video card and may resolve the difficulty you

are having

Lock-ups

If the game seems to lock-up consistently in one spot or area, make sure that the CD is free from all smudges and scratches. If the game seems to lock-up randomly or locks-up with an error message, this may be the result of insufficient memory or because another application is running in the background.

Program Error Messages

Program Error Messages are most often caused by one of two problems:

1. Problematic video drivers. - See the section above labeled **Video** for tips dealing with this area.
2. The software is not properly installed.

Performance Problems

Star Trek the Game Show performs well in the appropriate conditions. If you are experiencing performance problems, please note the following details:

1. Make sure your system meets the minimum system requirements specified in the “**Installation**” section of the manual.
2. **Star Trek the Game Show** requires a 486/66 processor and 8MB of memory or a Macintosh 68040-33 with 12MB of memory, depending upon which platform you are utilizing. 16 MB of memory is recommended. A faster processor and additional memory will increase performance.
3. **Star Trek The Game Show** should be run in 16-bit High Color mode.

